

COUNTER TERRORISM

The Metropolitan Police and National Counter-Terrorism Security Office (NaCTSO) would like to offer your business and staff the opportunity to receive training, guidance and advice to protect and prepare against the ongoing threat from terrorism and increase confidence and awareness when responding to an attack.

There are a range of FREE training packages available to cater to all aspects of business and to staff in all roles, which have been specially produced using the latest information from Police and the Security Services. The training packages are delivered by Metropolitan Police Counter Terrorism Protect Officers - a team of specialist officers, working locally to help strengthen our protection against an attack. The packages on offer are:

ACT

ACTION
COUNTERS
TERRORISM

RUN
HIDE
TELL

STAY SAFE
FIREARMS & WEAPONS ATTACK

→ ACT AWARENESS

Action Counters Terrorism (ACT) Awareness provides nationally accredited counter terrorism guidance to help better understand and mitigate against current terrorist methodology. This popular course is given in the form of a presentation at a time and place convenient for your staff, typically lasting between 60-90 mins, or can be run remotely via MS Teams.

The presentation provides an update on the current threat, an introduction on how to identify and report suspicious behaviour, how to identify a suspicious package and what to do in the event one is found, how to stay safe during a firearms or weapons attack (RUN-HIDE-TELL), how to deal with a bomb hoax or a postal threat and what to do if you worried that someone is being radicalised.

Is a good friend coming under a bad influence?
visit actearly.uk



If you're worried that
someone you know
is being radicalised,
visit actearly.uk

ACT

ACTION
COUNTERS
TERRORISM

→ ACT AWARENESS E-LEARNING

Devised security experts, the ACT Awareness e-Learning package is available to anyone to learn how to spot the signs of suspicious behaviour and understand what to do in the event of a major incident. The course can be completed in around 45 minutes but is split into different modules, each lasting 5-10 minutes, that can be done at your convenience. Please visit:

<https://www.gov.uk/government/news/act-awareness-elearning>

For more information or to arrange any training shown on this leaflet, please contact your Hounslow Counter-Terrorism Protect Officer:

william.finch@met.police.uk

Mobile: 07789 710 161

Remember, in an emergency always dial 999, or 101 to report a crime.



**IF YOU SUSPECT
IT REPORT IT**

CALL 0800 789 321

CONFIDENTIAL
ANTI-TERRORIST HOTLINE



METROPOLITAN
POLICE

TOTAL POLICING



ACT and SCaN

In addition to ACT Awareness there are a range of other free training courses that may be of interest, which can all be booked through your local Counter-Terrorism Protect Officer:

→ SCaN

See, Check and Notify (SCaN) aims to help business and organisations maximise safety and security using their existing resources. Your people are your biggest advantage in preventing and tackling a range of threats, including terrorism and criminal activity. SCaN helps ensure that individuals or groups seeking to cause your organisation harm are unable to get the information they need to plan their actions. It also empowers your staff to know what suspicious activity to look for and what to do when they encounter it. As an added bonus, the skills they learn will help them to provide an enhanced customer experience.

SCaN has six modules delivered by qualified trainers:

- ▶ **SCaN for Decision-Makers:** An introductory 30-minute briefing for senior executives.
- ▶ **SCaN for Customer-Facing Staff:** A three-hour course for staff who have direct contact with your customers and site users. It covers suspicious activity, vigilance, 'the power of hello' and reporting.
- ▶ **SCaN for CCTV Operators:** A three-hour course for CCTV operators. It covers identifying suspicious activity, awareness of observational and judgemental errors and working with police.
- ▶ **SCaN for Communications Professionals:** A three-hour workshop for staff who work across communications disciplines; including internal communications, marketing, media liaison and digital communications.
- ▶ **SCaN for Security Managers:** A mentoring programme for security managers, empowering them to create a difficult environment for individuals or groups seeking to cause harm to your organisation.
- ▶ **SCaN for All Staff:** A 30-minute briefing for all of your staff, regardless of role, covering vigilance, suspicious activity and reporting.



→ ACT OPERATIONAL

ACT Operational is a National Counter Terrorism Security Office (NaCTSO) initiative exploring ways to increase awareness of the threat from terrorism, the tools available to prevent and prepare against terrorism and increase the confidence of front line staff when responding to an attack and exploring ways to aid you in preventing, handling and recovering from a terrorist attack.

ACT Operational is an interactive discussion and exercise based event. Delegates work through a table top exercise, answering questions and dilemmas, both individually and collectively.

ACT Operational is aimed at customer facing staff and their managers. It can be delivered to 20-30 delegates from a range of organisations and business sectors in a geographical area. Events are free of charge, lasting approximately 3-4 hours.

→ ACT FRAUDULENT DOCUMENT AWARENESS WORKSHOP

A nationally recognised three-hour corporate counter-terrorism workshop, supported by the National Document Fraud Unit. The aim is to increase knowledge of identity documents security features (Passports, Driving Licences and Bank Notes) and the potential for their abuse.

→ FREE SMARTPHONE APP – ‘PSO LONDON SHIELD’

The Met Police also have a free app available on both Android and iOS that offers free counter-terrorism advice and guidance, downloadable from the app store.